

# USER GUIDE: Video Remote Interpreting (VRI) Services



Thank you for using The Language Group for your video remote interpreting (VRI) solution. Here are a few simple steps to connect with a video interpreter from your mobile or desktop device.

Account name:

Your VRI web address URL: <https://thelanguagegroup.interpretmanager.com/app>

Your VRI email address: [LG9499@thelanguagegroup.com](mailto:LG9499@thelanguagegroup.com)

Your password: Welcome123#

Questions?

757.431.9004 ext. 450

## STEPS TO CONNECT

1

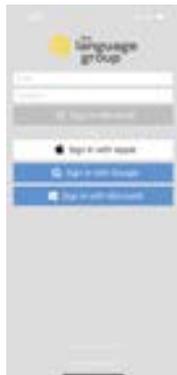
Make sure you are connected to the internet.

Navigate to your VRI web address (listed above) or the InterpretManager app.



2

Enter your user name and password to sign in. (If at any point you need a pw change, contact TLG)



3

Select the video icon and choose the Language menu to select your language.



4

Once you've chosen your language, click the Call button.



5

Enter Pre-call data. Once entered, click the "Submit and Call" button.



6

Once connected, an Interpreter will appear on the video screen or connect via audio. Your session will now begin. You are also able to add multiple partners to your session.

